

GHANA LIVE PATH · REVIEWED SCOPES ONLY

Prepare a programmable USSD flow for Hubtel integration.

Build and prove the customer journey first. This guide explains what to prepare before requesting Iderwell's hosted Hubtel review—and which decisions remain with the provider.

IMPORTANT BOUNDARY

A Studio flow is a browser test. It does not reserve a shortcode, contact Hubtel, move money or activate a live service. Submission is an application, not approval.

READINESS CHECKLIST

Bring a complete service idea, not provider secrets.

These six items let Iderwell assess the product, software and operating work before a technical scope is offered.

01**YOUR ORGANISATION**

A specific lawful service

Describe who will dial the service, what they need to complete and what record should exist afterwards.

02**YOUR ORGANISATION**

A tested, published Studio flow

Test every route and publish the exact fixed version you want Iderwell to review.

03**YOUR ORGANISATION**

Your Hubtel onboarding position

State whether you have started or completed the relevant business and technical onboarding. Do not send credentials.

04**YOUR ORGANISATION**

Expected use

Provide a reasonable estimate of monthly sessions, busy periods, countries and mobile networks involved.

05**BOTH PARTIES**

Business records and integrations

Identify any student, booking, account, payment, SMS or other supported record the flow would need.

06**BOTH PARTIES**

An operating owner

Name the people who will review exceptions, answer customer questions and approve changes after launch.

The downloadable copy uses this same public checklist; no restricted provider documentation is reproduced.

OWNERSHIP AND CONTROL

Three parties, three different responsibilities.

The written scope should make these boundaries explicit before credentials, provider setup or live traffic are involved.

THE ORGANISATION

Owns the service and provider relationship

- Defines the lawful business use case
- Completes provider onboarding and KYC
- Supplies approved business records and access
- Accepts the written scope and outside charges

IDERWELL

Builds and operates the agreed software

- Provides USSD Studio for design and testing
- Reviews the published flow and technical fit
- Builds accepted hosted software and supported connections
- Provides agreed operating tools, monitoring and support

HUBTEL OR ANOTHER PROVIDER

Controls the telecom and provider channel

- Approves the merchant and provider service
- Allocates or connects the shortcode
- Runs its network, payment or messaging function
- Sets provider availability, rules and charges

DESIGNED OUTPUTS

What an accepted Iderwell scope can provide.

The exact URLs, integrations, portal and support arrangement follow the accepted flow. They are not generated automatically by the public alpha.

01 Hosted session application The agreed server-side software that interprets each request and returns the next approved USSD screen.	02 Technical onboarding pack The agreed service URLs, confirmed whitelisting information and a checklist for the accepted provider setup.
03 Secure configuration process A separate process for approved provider settings. Credentials never belong in a public enquiry, flow or AI prompt.	04 Operations and support scope The portal views, monitoring, support boundary and service responsibilities confirmed for the accepted use case.